

# **ABC TIRE & AUTO SERVICE PINNACLE PERFORMANCE TOOL-KIT**

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## **SALES/CUSTOMER SERVICE/WINNING TEAM CULTURE**

Welcome to your Pinnacle Performance Training Tool-Kit!

This comprehensive training/reference guide is designed to aid your professional development and assist us in institutionalizing the Pinnacle Performance sales/customer service/winning team culture model at the store level to help us achieve new levels of success!

Tailored-for- ABC Tire & Auto Service, this program features 26 individual lessons consistent with our in-house Pinnacle Performance training as conducted by Sale Away CEO, Steve Ferrante.

### **Table Of Contents**

- 1) Values & Best Practices
- 2) Essential Elements of Extraordinary Service
- 3) Why We Need Superior Service
- 4) Power Of Positive
- 5) Rapport & Trust
- 6) Customer-Focused Behavior
- 7) Consistency
- 8) Winning Team Culture
- 9) Emotional Engagement
- 10) Emotional Intelligence
- 11) Selling Value
- 12) Customer Communications – Active Listening
- 13) Customer Communications – Body Language
- 14) Customer Communications – Extraordinary Email Etiquette
- 15) Pinnacle Selling – Methodology
- 16) Pinnacle Selling – Diagnostic Questions
- 17) Selling Benefits
- 18) Dealing with “the cheapest tire” customer
- 19) Managing The Two Customer Types
- 20) Telephone Relations – Etiquette & Skills
- 21) Telephone Relations – Managing The Call
- 22) Common Phone Process Errors
- 23) Promoting Maintenance
- 24) Exceeding Customer Expectations
- 25) Managing Customer Complaints & Problems
- 26) Warm Welcomes & Fond Farewells

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